

Lead Application Developer Information Services Olympia, Washington

Open until further notice

Our Mission:

Great people, great service, working together for a safer Washington.

Our Vision:

Department of Licensing: One vision, one voice - excellence every time.

Nearly every Washington State resident interacts with DOL in some way through driver licensing, vehicle or vessel tabs, or for professional business licenses. The Department of Licensing employs more than 1,200 people in over 60 locations statewide. To learn more about our agency, please visit our website at www.dol.wa.gov.

Our Core Competencies:

In support of our mission and vision, our employees strive to demonstrate all of the competencies listed below:

Communication Effectiveness: Use effective listening skills and apply effective written and oral communication techniques to convey clear, timely, persuasive messages that positively influence the thoughts and actions of others.

Customer Centered: Search out and identify internal and external customers' service delivery requirements to improve efficiency, effectiveness, and satisfaction.

Ethics and Integrity: Earn the trust, respect and confidence of coworker and customers through fairness, truthfulness, honesty, sensitivity, reliability and professionalism in all interactions.

Performance Leadership: Create and nurture a results oriented culture that focuses on measurable outcomes by fostering teamwork and innovation to accomplish the organization's mission and goals.

Personal accountability/Initiative: Accept responsibility for the quality and timeliness of her/his work to meet or exceed predetermined goals and objectives with little need for oversight.

In addition to these, our supervisors and managers strive to demonstrate the following:

Strategic Thinking/Planning and Vision: Consistent with the direction of the Agency, develop, communicate, and implement a plan to achieve a preferred future and influence others to follow.

Human Resource Management: Proactively apply sound human resource management practices within area of responsibility and consistent with the Agency's human resource management logic model.

Position Objectives & Responsibilities:

This position provides primary support to mission-critical systems and interfaces. The Lead Application Developer leads analysis, consulting, design, programming, maintenance, and/or support for major applications, projects, multi-functional databases or database management systems that impact the Department of Licensing's business units and functions.

Principle Responsibilities include but are not limited to:

- Serving as the technical expert for a number of systems and applications.
- Providing expert consultation to the management regarding application integration.
- Gathering and analyzing customer data to define solution requirements.
- Leading and performing solution design and creation of specifications by analyzing requirements.
- Leading and performing code development from design specifications to support agency objectives.
- Leading and performing testing based on system requirements.
- Leading and performing the evaluation, correction, troubleshooting, and documentation of defects for the purpose of quality assurance.
- Document work for both technical and non-technical audiences.

Working Conditions:

The incumbent must be willing and able to do to following to perform the duties of this position.

- Provide on call support (including evenings and weekends)
- Work hours over 40 per week in order to meet workload demands when necessary
- Apply new tools, technologies and procedures with little notice
- Work in a fast paced environment

Minimum Qualifications:

- ✓ A Master's Degree in Computer Systems/Science
- ✓ One year experience developing computer programs for optimal operational efficiency with the following languages:
 - o .NET
 - ASP.NET, ASP
 - VB.NET, Visual Basic, VB Script, JavaScript
 - o T-SQL using SQL Server 2000 / 2005
 - o HTML, DHTML, XML

Other Required Competencies:

- ✓ Skills in the following areas:
 - o Workload planning and project management
 - o Analytical and problem-solving
 - Consulting
 - o Customer focus and customer service
 - Effective communication skills.

Compensation

This position is in general government service, belonging to ITS4 classification. We offer a solid benefits package that includes a state retirement plan, deferred compensation, 11 paid holidays, paid vacation and sick leave, and a full array of health, dental, life, and long-term disability insurance coverage. This position is in a collective bargaining unit and as a condition of employment you will be required to become a union member or pay a fee as outlined in the Master Agreement.

Application Procedure

E-mail is the preferred method of application and will be used as the primary method of communication throughout this process.

E-mail application materials to HRrecruit@dol.wa.gov with a subject line of *06-213G*. All requested materials must be submitted.

- A letter of interest (no more than two pages) describing your skills and experience as they relate to the Minimum Qualifications and Other Required Competencies outlined in this announcement;
- A Washington State Job Application;
- A list of projects (to include dates and duration of projects) that clearly demonstrate how the required programming languages were used.
- Please include a copy of your degree and transcripts.
- A list of three professional references, including one supervisor, one peer, and one customer, with current telephone numbers and addresses.

<u>Note</u>: The act of submitting application materials is considered affirmation that the information provided is complete and truthful. Prior to any new appointment into DOL, a background check will be conducted.

If e-mail is not possible, please mail materials to:

Human Resources Office

Attn: 06-213G ITS4

Department of Licensing
PO Box 6007

Olympia, Washington 98507-6007

Persons with disabilities who need assistance in the application process or those needing this announcement in an alternate format may call (360) 664-1510 or TTY (360) 664-9492. The Washington State Department of Licensing is an equal opportunity employer and encourages all qualified persons including disabled and Vietnam era veterans, women, racial and ethnic minorities, people with disabilities and persons over 40 years of age to apply.